

Citizens' Energy Forum Testimonial

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AS Latvenergo and Electricity Market

- 1) Rise of the Electricity tariffs (30 %) in March 2011
- 2) The Regional Administrative Court, March 2011
 - the Public Utilities Commission did not follow the tariff methodology
- 3) The Supreme Court Senate, 5th November (decision 5th December)



The Citizens' Energy Forum

Expectations

The Citizens' Energy Forum should facilitate and evaluate the implementation of the Third Package.

Experience



Confusion for consumers as regards choice of energy supply, prices etc. (biased and incomprehensible information).



Consumers seek support in the form of independent advice, non-profit entities can provide general advice or helping consumers in navigating the Energy sector.



The Citizens' Energy Forum

Expectations

The Forum is a possibility for smaller EU countries to evaluate the role of national regulators and national authorities in promoting consumers interests and rights, and highlight the key challenges of their countries.

Experience



In some EU countries the dialogue between consumer associations and public authorities is weak.



Smaller consumer associations have limited resources to follow all issues at the Forum.



Thank You!

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