

Draft Citizens' Energy Forum Agenda
London, 16-17 December 2013

Day 1 (Monday 16 December)

12.30-13.00 Opening Speeches

Neven Mimica, Consumer Policy Commissioner
Lord Mogg, CEER President

13.00-13.30 Consumer Association Testimonials

Which?, UK (tariff simplification)
DECO, Portugal (collective switching and market impact)
Polish Consumer Federation (consumer issues in markets with little/no competition)

13.30-15.00 High-Level Panel Discussion: Is the IEM Working for Consumers?

Chair: Klaus-Dieter Borchardt, Director, DG ENER

Panellists:

Žydrūnė Juodkienė, Vice-Minister for Energy, Lithuania
Patricia de Suzzoni, CRE France/CEER
Alberto Pototschnig, ACER
Monique Goyens, Director-General BEUC
Eurogas (tbc)
Marco Margheri, EURELECTRIC

15.00-15.30 Coffee Break

15.30-16.30 From Protection to Empowerment of Consumers

Chair: Despina Spanou, Director, DG SANCO

Presentations:

Vulnerable consumers - WG report (*DG ENER*)
Personal energy data management and e-billing - WG report (*DG SANCO*)
ACER/CEER annual monitoring report 2012 (*CEER*)

Q&A

16.30-18.15 Breakout Session 1 - Active Consumers

Parallel Group 1.1: Consumer engagement: is it possible? How?

Parallel Group 1.2: How demand response successfully empowers consumers

18.20 Closing Speech

Günther Oettinger, Energy Commissioner

18.45 Cocktail (in situ)

Offered by Ofgem

Guest speaker: David Harker CBE, Non-Executive Director of the Advertising Standards Authority

Day 2 (Tuesday 17 December)

09.00-10.30 Engaging Consumers through European Energy Dialogue (EED)

Chair: Richard Adams, EESC Member

Presentation: Involving consumers in 2020 Vision through EED (Chair)

Testimonials on 2020 Vision and EED

Discussion with participation of representatives of BEUC, CEER, Commission

10.30-11.00 Coffee Break

11.00-12.45 Breakout Session 2 - Effective Governance

Parallel Group 2.1: Collaborative enforcement (regulators with consumers)

Parallel Group 2.2: Energy efficiency to alleviate energy poverty

Parallel Group 2.3: How do DSOs add consumer value in evolving retail markets?

12.45-13.45 Lunch

13.45-14.45 Reports from Breakout Sessions 1 and 2

Chair: Despina Spanou, Director, DG SANCO

14.45-16.15 2013 Conclusions

Chair: Klaus-Dieter Borchardt, Director, DG ENER

Interactive conclusions drafting and adoption

16.30 End